



WELLA PROFESSIONALS
TRENDVISION AWARD UK & IRELAND 2016
EVENT GUEST FAQ

What is going on in the evening?

- TrendVision Award 2016 UK & Ireland Final identifies the top 6 winners (Gold, Silver & Bronze in both UK & Ireland). The 2 Gold winners will be representing UK & Ireland to compete in the International Final on Sunday 6 November in Barcelona, Spain.

Doors open at 6.30pm, with cocktail reception. Then there will be this year's spectacular shows which includes a sensational new show from an iconic Sebastian Professional collaboration, an exclusive show from British Hairdresser of the Year Darren Ambrose, D&J Ambrose, the latest inspirational collection from multi award winning HOB Academy, and the Competitor Catwalk & The All-Important Awards Ceremony.

The evening also offers a cocktail reception, delicious three course dinner, the glittering awards show, a surprise headline act & DJ, along with fabulous entertainment and glamorous after show party.

What is the dress code for the evening?

- The dress code for TrendVision Award 2016 UK & Ireland Final is evening attire so no denim, no trainers please! Dress to impress.

How can I purchase ticket(s)?

- There are several ways in which you can purchase tickets. You can book online via the link on www.wella.co.uk/trendvision.

You can also contact your Wella Account Manager or call the Wella Education & Events hotline on 0845 6018 128 to place tickets order for you up until 20th September after which you will need to book online. Price is £195 (ex VAT) / £234 (incl VAT) per person. Alternatively, you can use 1150 Salon Advantage Points to redeem 1 ticket for the event. Just call the Wella Salon Advantage team on 01202 2595 700 to check your balance and redeem.

- **Event booking Terms & Conditions:** Please note – refunds will be given for cancelations up to one month before the event, after this 100% cancelation charge applies. From 9th September no refunds will be made.

Full payment is required before tickets are issued. If we cancel an event, we will provide alternative date(s), if you are unable to rearrange or we are unable to provide an alternative date we will provide a full refund. We reserve the right to amend the event content or guest stylist as a result of new information or product development



What if I bought the ticket but I cannot attend?

- Please note – refunds will be given for cancellations up to one month before the event, after this 100% cancellation charge applies. From 9th September no refunds will be made. If you are in doubt, you can always call the Wella Events Team on 0845 6018 128 and we can see how we can help further.

Can I take my kids with me?

- Due to the event insurance policy, we cannot allow children under 18 years old to attend this event. For further details, please call us on 0845 6018 128.

Is there a discounted rate if I buy 10 tickets or more in one transaction?

- No, all ticket prices are the same and price per person is £195 (ex VAT) / £234 (incl VAT).

What time does the event finish?

- The Awards Ceremony closes at 11pm and from 11pm to 1am, it's the after-show party

When will I receive my ticket(s)?

- We post out event tickets 2 weeks prior to the event, so it will be in the week of 26th September.

What if I lose or forget my ticket on the evening?

- Don't worry we have a full guest list on the door, just go to the enquires desk and they will confirm you place and grant you access to the event.

Who do I notify if I have special dietary request?

- Please indicate these on your dietary request form when you receive your event ticket(s). All dietary requirements must be received by Wednesday, 5 October. If you are in doubt, please contact us on 0845 6018 128 or email wellaevents.im@pg.com