

## INDIVIDUAL SERVICES FOR YOUR TOP CLIENTS

Teach them to speak the language of individual styles with personalized consultations (2hour event).

## TARGET GROUP

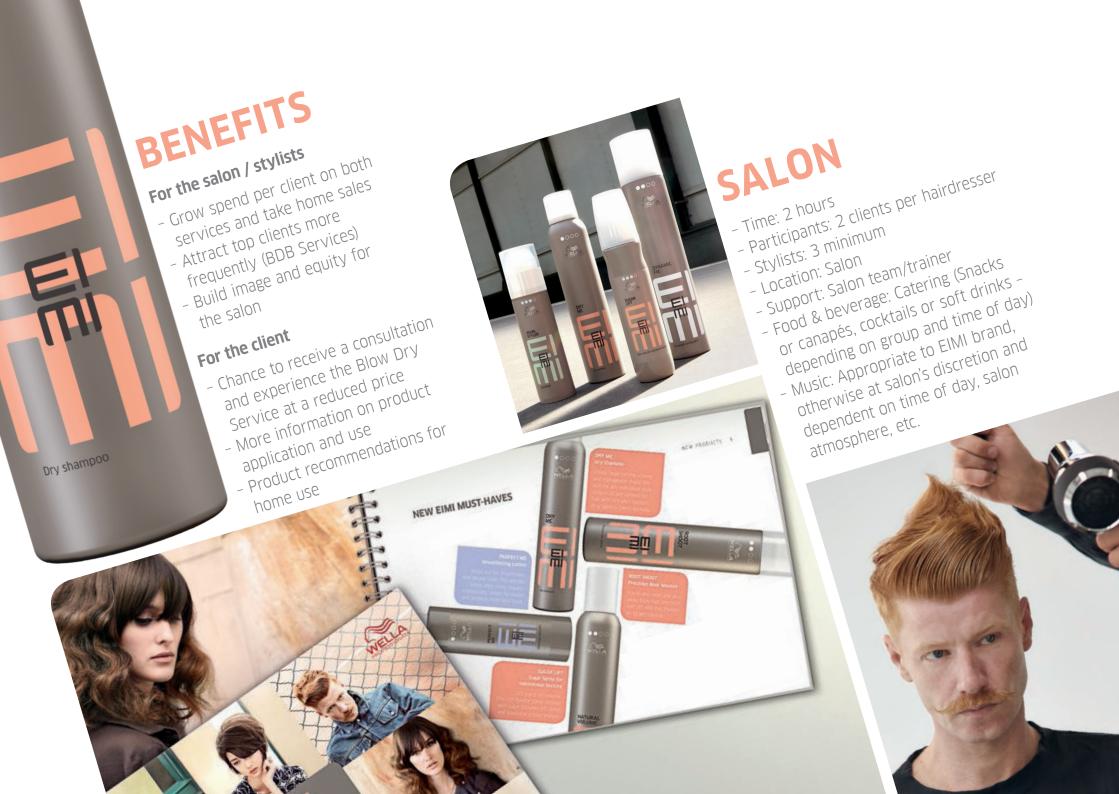
**WHO:** Top clients interested in a styling consultation, blow dry services, tips and product recommendations for home use.

WHY: Your top clients are frequent salon visitors, high spenders and loyal customers.



- Your top clients are treated to professional consultations with tailored styling recommendations from an expert stylist (including product recommendations for home use)
- They can experience the new blow
- The event is either hosted by a local educator or a trainer in cooperation with the salon







## EIMI PRE-EVENT TIMETABLE

WHEN	WHO	WHAT
Min. 2 weeks before the event	Salon	- Send invitations (i.e. via e-mail, digital) - Arrange catering
Morning of the event	Local trainer	1. Ring decorations/tools for the event and place them in visible locations (products, trolleys and tools, EIMI leaflet brochures, stands)  2. Do a quick training/refresher for the staff (referring to the E-education platform and the C&S book)
30 min. before the event	Salon members, external parties (catering service/ manicure/ pedicure/etc.) and local trainer	Review the flow of the event to ensure everyone feels comfortable with his/her role

## **EIMI EVENT DAY TIMELINE**

TIME	MESSAGE
o min.	Welcome the attendees
10 min.	– Introduction to EIMI: brand story and hero products
20 min.	<ul> <li>EIMI is the perfect brand to meet clients' individual styling needs</li> <li>Explanation of Blow Dry Services/looks</li> </ul>
30 min.	1st group of clients - Consultation at the styling stations 2nd group of clients - Presentation of products, looks, digital, EIMI shows
1h 15 min.	1st group of clients - Product recommendation for at home regimen (give discount of 20-25% on the day of the event)  2nd group of clients - Presentation of products, looks, digital, EIMI shows
1h 30 min.	<ul> <li>2nd group of clients</li> <li>Consultation at the styling stations</li> <li>1st group of clients</li> <li>Presentation of products, looks, digital, EIMI shows</li> </ul>
2h 15 min.	<ul> <li>2nd group of clients</li> <li>Product recommendation for at home regimen (give discount of 20-25% on the day of the event)</li> <li>1st group of clients</li> <li>Presentation of products, looks, digital, EIMI shows/Catering</li> </ul>
2h 30 min.	End of the event - Thank you for coming

ACTION	WHO
Welcome - Offer snacks and drinks	Salon representative or hairdresser
Hand out Brand Leaflet and BDB Menu to everyone	Local trainer and hairdresser
Show the 8 different looks and the products to be used for each look	Local trainer and salon owner/manager or hairdresser
<ul> <li>Start the hair consultations at the styling stations, offer detailed advice on the chosen look and the corresponding products</li> <li>Perform the Blow Dry Service</li> </ul>	Trainer is assisting hairdresser
– Point out the key benefits of the products	Hairdresser
<ul> <li>Start the hair consultations at the styling stations, offer detailed advice on the chosen look and the corresponding products</li> <li>Perform the Blow Dry Service</li> </ul>	Trainer is assisting hairdresser
- Point out the key benefits of the products	Hairdresser
Thank each client and offer to take their next appointment	Hairdresser or salon owner/manager